

# **Tactile Impression Feature**

Best Practice Guide



### Introduction

The Tactile Impression Feature is an entry-level security feature used to increase the tamper resistance of a card as well as highlight and promote the customer brand in our Inline Lamination Module and Tactile Impression Module. This unique feature can be combined with laminates and overlays to provide the right level of security for your card program, and is available on the following systems:

- CD800 Direct-to-Card ID Printer with Card Lamination Module
- Artista® CR805 Retransfer Printer with Card Lamination Module
- Artista® CR805 Retransfer Printer with Tactile Impression Module
- Sigma DS3 Direct-to-Card ID Printer with Tactile Impression Module
- SD460 Direct-to-Card ID Printer
- Sigma DS2 Direct-to-Card ID Printer with Card Lamination Module
- Sigma DS3 Direct-to-Card ID Printer with Card Lamination Module



The "Color" Tactile Impression Feature is a security feature that is used to increase the tamper resistance of a card as well as highlight and promote the customer brand. This unique feature can is available on the following systems:

- Artista® CR805 Retransfer Printer with Tactile Impression Module
- Sigma DS3 Direct-to-Card ID Printer with Tactile Impression Module

There are several options for you to consider when purchasing the tactile impression feature. Generic designs, representing multiple market segments, have been created and are currently available for ordering. Additionally, you have an option to create a unique, custom design specific for your ID card program. The tactile impressions can contain text, logos, and outlines of images that may vary in design and complexity.



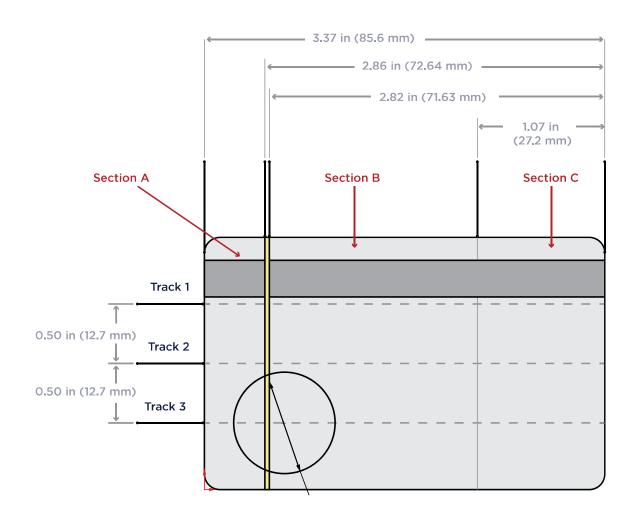
This guide will outline the requirements for creating a custom design and help you determine how the tactile impression and color tactile impression feature can enhance the security of your card program and promote your brand.

Review this guide completely, as all the design elements impact your card design in different ways.

# Card Layout Recommendations: Inline Lamination Module

There are several things to consider when determining where to place the tactile impression on your card. Ideally, you want to have the impression cover part of a variable photo or text to maximize the tamper evidence of personalized data on the card.

Refer to this image for the following notes:



#### Tracks 1, 2, and 3

- There are 3 tracks defined in the design of the card: Tracks 1, 2, and 3.
- Think of the tracks as guidelines for the center of the design.
- The tactile impression can be moved along any of those three tracks.
- The design can be impressed up to 3 times along the tracks.

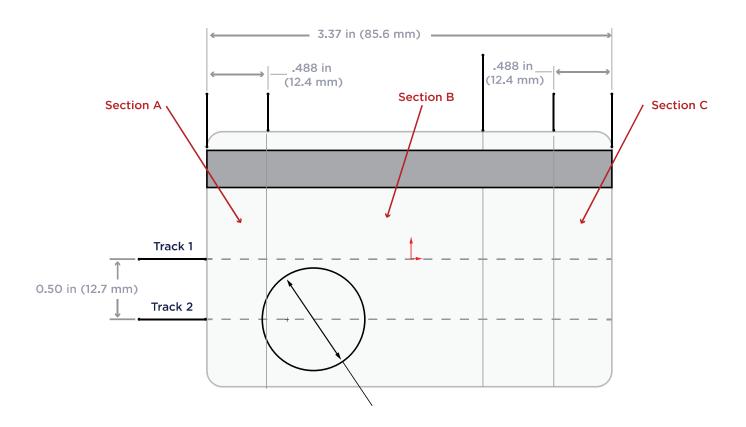
#### **Sections of the Cards**

- There are three sections noted on the card image: Sections A, B, and C.
- The center of any impression made on the card must be in Section B, to the right of the yellow line noted in the card image.
- The image may overlap into Section A or C, as noted in the image above.
- The impression may move slightly on each card as it passes through. The variability differs by section.
  - Section A: +/- 0.010in (.25mm)
  - Section B: +/- 0.040in (1mm)
  - Section C: +/- 0.080in (2mm)

# Card Layout Recommendations: Tactile Impression Module

There are several things to consider when determining where to place the tactile impression on your card. Ideally, you want to have the impression cover part of a variable photo or text to maximize the tamper evidence of personalized data on the card.

Refer to this image for the following notes:



#### Tracks 1 and 2

- There are 2 tracks defined in the design of the card: Tracks 1 and 2. NOTE: Track 1 and 2 on TIM are the same vertical positions of Track 2 and 3 on CLM.
- Think of the tracks as guidelines for the center of the design.
- The tactile impression can be moved along any of those two tracks.
- The design can be impressed 1 time along the tracks.

#### **Sections of the Cards**

- There are three sections noted on the card image:
  Sections A, B, and C.
- The center of any impression made on the card must be in Section B, to the right of the yellow line noted in the card image.
- The image may overlap into Section A or C, as noted in the image above.

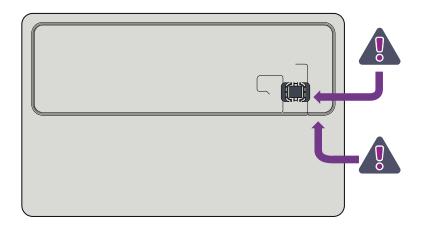
# Common Card Layout Recommendations

The following recommendations are common between both the Tactile Impression Module as well as the Card Lamination Module.

- The impression may move slightly on each card as it passes through. The variability differs by section.
  - Section A: +/- 0.010in (.25 mm)
  - Section B: +/- 0.040in (1 mm)
  - Section C: +/- 0.080in (2 mm)
- This may become important if the card being impressed has an antenna. Account for this potential variance when determining the location of the impression and the location of the antenna.



It is not recommended that you impress over the magnetic stripe as this may damage it.



It is also highly recommended that you do not impress over contactless chips or antenna, or contact chips. The .5 in sized die is ideal for cards with a contactless chip, to avoid impressing over the antenna.

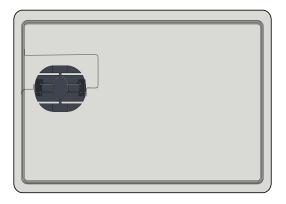
**IMPORTANT NOTE:** There is variability in the location of the antenna or smart chips in every card. We recommend you check with the manufacturer of the card for exact location and variance.

In addition, we also recommend you do not impress over OCR text or bar codes.

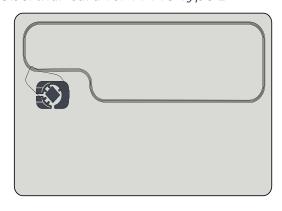
# Card Layout Examples

Below are X-ray image examples of commonly used smart cards. These are for reference only and should not be used to decide placement of the tactile impression for your card program. We recommend you check with the manufacturer of the card for exact location and variance.

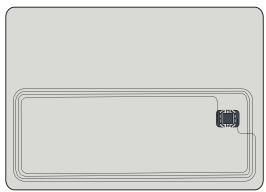
GemPlus (Gemalto) card for MIFARE/Type A



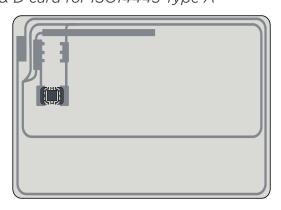




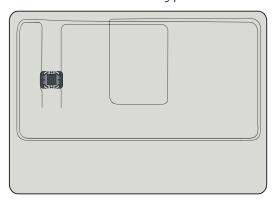
GemPlus (Gemalto) card for ISO14443 Type B



G & D card for ISO14443 Type A



CPI card for ISO14443 Type B



# Recommended Card Types

It is recommended that the tactile impression feature is used with card technology compatible with the appropriate print technology. Please refer to the system data sheet for acceptable card types. The depth of the impression can be adjusted to impress on different types of cards. Refer to the installation manual for directions on setting or changing the dwell depth for your card.

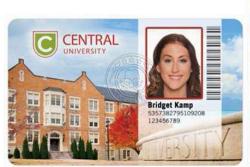
# Recommended Durability and Security Solutions for Inline Lamination Module

There are a wide variety of laminates and overlays that can be used with the tactile impression feature. Clear overlays and laminates provide the durability required to protect and extend card life for a range of card use applications. To enhance security, the tactile impression feature can be paired with any of our DuraShield™ Overlays or DuraGard® Laminates featuring Opti Series Security Features. From basic offerings that provide lower minimum order requirements to complex designs for programs requiring the utmost security, we can deliver the solutions you need to help ensure a successful ID card program. Note: The depth may need to be adjusted based on the type of material used. Refer to the installation manual for directions on setting or changing the dwell depth for your card.

# Design Orientation

When designing a custom tactile impression, consider the orientation of the design and whether or not you will be printing multiple card types with both portrait and landscape orientations. Once the die is inserted in the Tactile Impression Module, it can't be rotated based on card orientation.

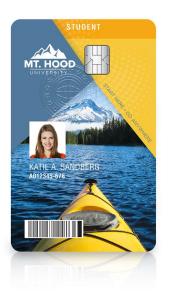
If you select a die that has to be oriented one way or the other, and you use both portrait and landscape orientations, the design may not be desirable.





In the following cards, the tactile impression design is designed for a card with a landscape design, and when printed on a vertically oriented card, the impression does not rotate.





With a more symmetrical design, the tactile impression can fit both landscape and portrait orientations.

# Tactile Impression Diameter

There are two options to choose from when selecting the size of your tactile impression. The size you select will determine the amount of detail you will be able to design into the impression.

#### **Actual Size**



.50 inch (1.27 cm)

#### **Actual Size**



.86 inch (2.184 cm)

#### **Enlarged**



#### **Enlarged**



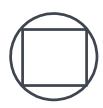
The diameter of the impression should also be considered when designing your card. A smaller impression may work better if you want to repeat the design multiple times, or if there are areas of the card that need to be avoided such as a contactless antenna.

# Tactile Impression Shape

The design of the impression can be any size or orientation, as long as it fits in the diameter of the impression size selected.

Examples of potential design:







# Tactile Impression Design

The tactile impression feature can be a design, text, or a combination of both. This gives you an opportunity to use the impression to highlight and promote your brand or make the card more easily identifiable and unique to your program.

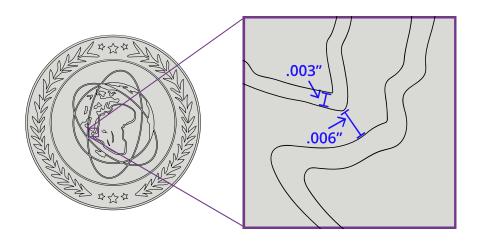
## Image Requirements

The following guidelines provide more detail on the design of a custom tactile impression feature. These guidelines and recommendations will ensure you get the best impression for your card program. The Tactile Impression Module has different requirements than the Card Lamination Module.

## Card Lamination Module

There is limited ability to reproduce fine lines, so that should be considered in your design. The minimum line thickness is .003 in (0.076 mm), and .006 in (0.153 mm) spacing is required between all features.

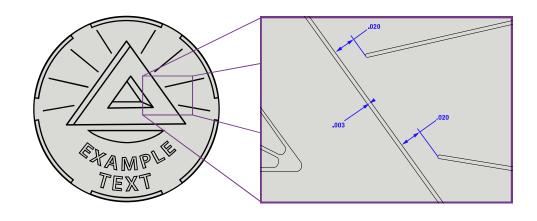
- Minimum Line Thickness: .003" (0.076 mm)
- Minimum Spacing: .006" (0.153 mm)

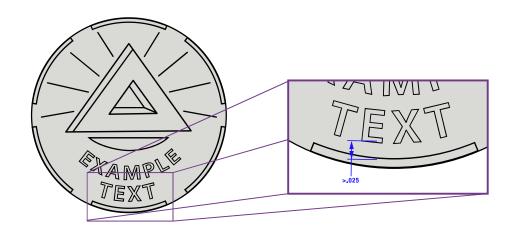


# Tactile Impression Module

There is limited ability to reproduce fine lines, so that should be considered in your design. The minimum line thickness is .003 in (0.076 mm), and .020 in (0.508 mm) spacing is required between all features.

- Minimum Line Thickness: .003" (0.076 mm)
- Minimum Spacing: .020" (0.508 mm)
- Minimum Spacing from Ring: .025" (0.635 mm)

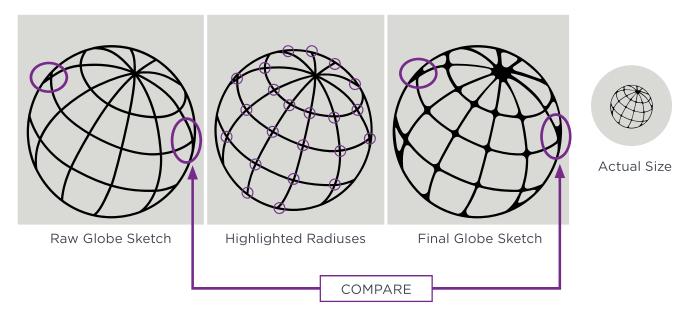




## Common Image Requirements

Sharp inside corners should be avoided, as they won't translate well onto the die. All corners should have a .005 inch (.127 mm) radius.

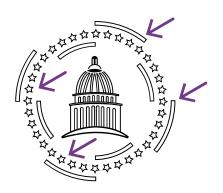
#### Example:



Solid areas may need to be reduced to an outline only (as shown in the elements below) in order to achieve crispness in the tactile impression. The maximum amount of protruding surface area is 0.14 sq. in (90.3 sq. mm) for a 0.86 in (21.84 mm) die.

To help ensure tamper evidence and tear resistance, we recommend adding a broken circular feature to the impression as noted below.





## Text Requirements

All text must meet the line thickness and spacing requirements as described above. The recommended text size is 0.06 in (1.5 mm) or larger; however, different fonts will have different minimum font sizes.

Using smaller than 6pt font may be less readable and may cause blurring of features.

The below examples are specific to Arial font with all capitalized letters.

- Approximately 50 characters will fit in the 0.86 in (21.84 mm) die, depending on font and size.
- Approximately 20-28 will fit in the 0.5 in (12.7 mm) die, depending on font and size.





When placing text in a circle with a nearby ring the spacing between the text and the ring must be at least 0.025 in.

**IMPORTANT NOTE:** Non-Romanized characters will need to be tested on a case-by-case basis. These still require the .006 in (0.153 mm) of space between all features. For example, the spaces circled in red below need to maintain this .006 in (0.153 mm) minimum spacing.

# Design Conversion

Shading on the tactile impression is not possible, and complex designs will be simplified, if needed, when developed. Consider this when choosing an image to submit for your custom die program.

# Ordering Your Custom Tactile Impression

The process for ordering a custom tactile impression is very similar to ordering a custom holographic overlay. We have developed an order form that will allow you to provide the information we need to design the tactile impression feature. All artwork should be submitted as a vector file: .DXF (Drawing Exchange File) or Adobe Illustrator file.

The development of the artwork for approval will take approximately 5-10 business days from receipt of artwork files, depending on the complexity or the number of revisions.

Once the design is approved, delivery of the tactile impression die will take approximately 20 business days.

